

# ON-THE-JOB TRAINING PROVIDED BY OUR EXPERIENCED SERVICE TEAM

# DOOR & WINDOW SERVICE TECHNICIAN (FULL-TIME)

## JOB DETAILS

- Full-Time
- Retail Hours (Monday-Friday)
  - Off Weekends
  - Overtime Opportunities

#### BENEFITS

- Competitive Wage
- Medical, Dental, Life, & Disability Coverage
  - 401K w/Match
  - Vacation Time & Paid Holidays
    - Employee Discount

#### WHY BROOKSIDE LUMBER?

- We are established (Since 1926)
- Family-owned & operated atmosphere
- Active supporters within our community

### RESPONSIBILITIES INCLUDE:

- Addressing service requests, assessing issues, and finding appropriate solutions for those issues
- Performing door and window repairs and/or replacements
- Utilizing hand and power tools to install parts and make repairs
  - Communicating effectively with customers throughout the service process
    - Detailing work performed, material lists, and customer interactions
  - Maintaining product and installation knowledge through manufacturer training
- Following safety protocols to ensure a safe work environment

# REQUIREMENTS:

- Technically minded and solution oriented
- Customer sevice and communication skills
- Understanding of basic building materials
- Proficiency with tools including measuring devices
  - Ability to lift, push, and pull heavy materials
  - Valid Drivers License with clean driving record

# PAY DESCRIPTION:

Competitive wage based on work experience and performance